**HR Saturn - KB05112**

Impacted App/Service: HR Saturn

Title: Application is performing very slowly

Short Description: The HR Saturn application performs slow if the cache is full. Follow the instructions below to clear the cache.

Resolution:

1. From the browser, click on the three dots at the upper right corner (…).
2. Select Settings, **System Performance** section and click on the **Clear Cache** option.
3. Connect again to the HR Saturn site to confirm.
4. If the issue continues, create an incident ticket and assign to the **HR Saturn Support** team.